

# COMPUTER SUPPORT TECHNICIAN (CERTIFICATE)

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*Business & Information Technology*

Program website (<https://www.harpercollege.edu/academics/business/info-systems/computer-support-tech-certificate.php>)

## Program Overview

This 9 credit-hour certificate program provides students with experience installing, configuring, maintaining and troubleshooting computer hardware and operating systems. These courses will help students prepare for the CompTIA IT Fundamentals and A+ certification exams and qualify for entry-level jobs as computer support technicians.

## Program Requirements

| Code               | Title                               | Hours    |
|--------------------|-------------------------------------|----------|
| <b>Required</b>    |                                     |          |
| NET 105            | Information Technology Fundamentals | 3        |
| NET 111            | A+ Hardware                         | 3        |
| NET 112            | A+ Operating Systems Technologies   | 3        |
| <b>Total Hours</b> |                                     | <b>9</b> |

## Gainful Employment

Non-financial aid eligible program.